



British
Rally
Marshals
Club



safely

getting closer to the action -

BMMC NW Survey 2021

5th/6th February 2022

Firstly

179 responses:


A BIG THANK YOU!

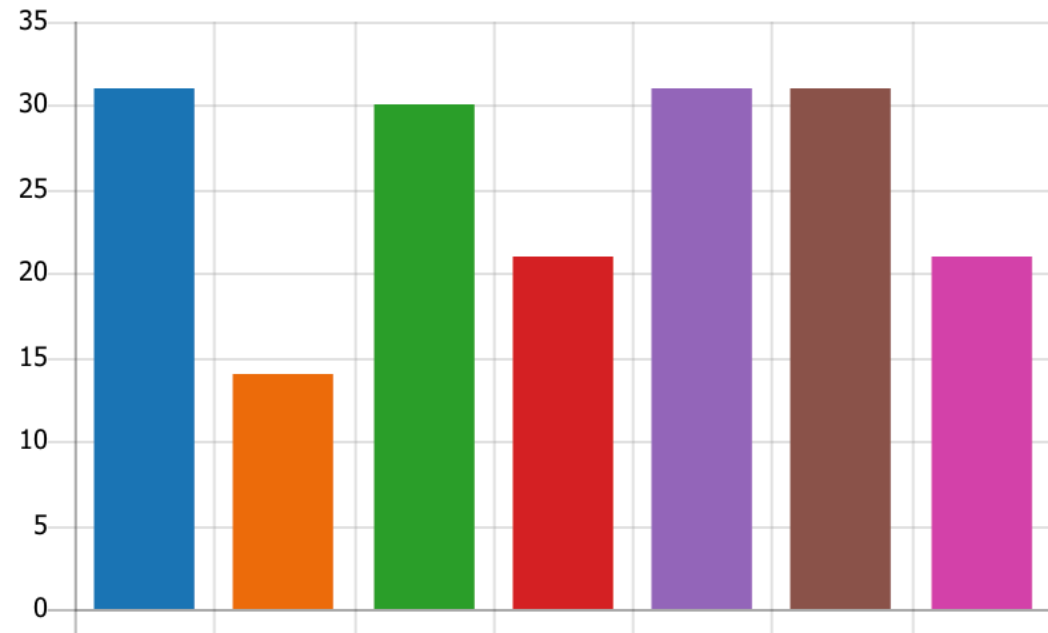


What is your grade?

1. What is your grade?

[More Details](#)

 Post chief	31
 Incident officer	14
 Flag marshal	30
 Experienced track marshal	21
 Track marshal	31
 Trainee marshal	31
 Specialist marshal	21



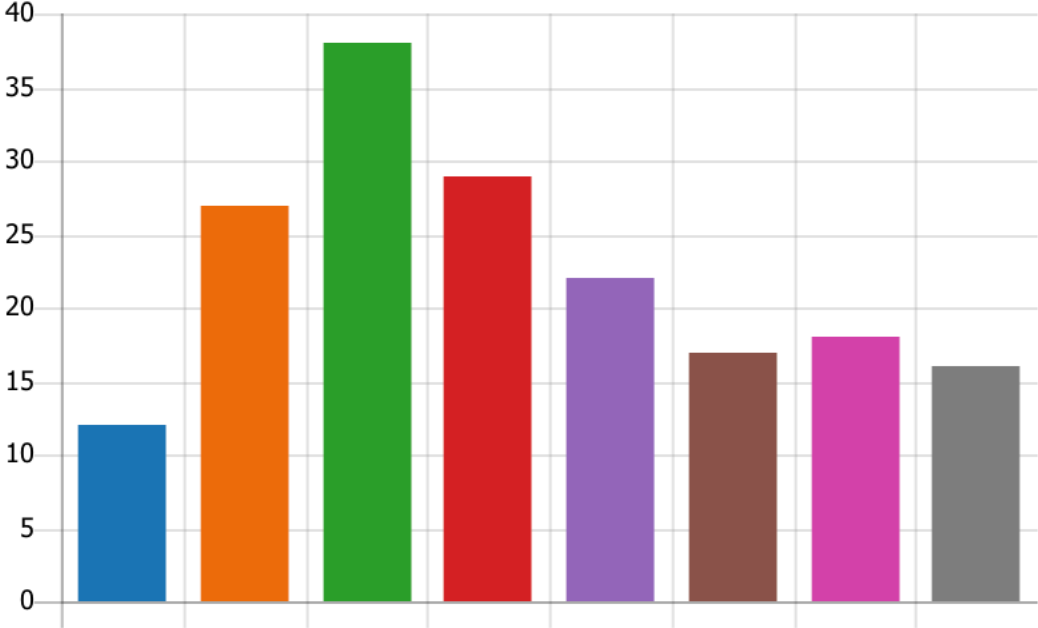
How many days have you marshalled this year?

2. How many days have you marshalled this year?

[More Details](#)

- 0
- 1-5
- 6-10
- 11-15
- 16-20
- 21-25
- 26-30
- 31+





12
27
38
29
22
17
18
16



Which of the North West venues have you marshalled at ?

3. Which of the North West venues have you marshalled at?

[More Details](#)

 Anglesey	61
 Oulton Park	161
 Other - please advise which ot...	38
 Other	57



How easy have you found electronic sign on in 2021?

106 positive responses

29 neither positive or negative responses

30 negative responses

In order of ease of use:

1. MSVR – Easiest
2. 750MC
3. BRSCC
4. BARC - Most Difficult

Committee Action:

Feedback to be shared with Chief Marshal for discussion with Clubs.



Do you have any comments about introducing pre-notification of posts at Oulton Park?
i.e. You know your post before arrival, to remove the registration process?

100 positive i.e. wanted pre-notification

22 neither positive or negative

47 negative i.e. did not want pre-notification

Commentary:

- Lots of support for pre notifications
- Concern over COVID and use of shop
- Lots of references to “other venues do this”
- Concern over no shows (based on previous experience)
- Loss of opportunity to catch up

Committee Action:

Feedback to be shared with Chief Marshal for discussion with Clubs.



Please make any suggestions as to how to improve the registration process at Oulton Park?

Most common responses:

- Concern over COVID and use of shop
- Back to Chequers or drive in solution
- Single sign on solution – through BMMC website
- Concern over no shows (based on previous experience)
- Loss of opportunity to catch up

Committee Action :

- Email / Facebook link to sign on process with instructions when tickets issued
- Escalate views on “single sign on” to National committee
- Chief Marshal/ Circuit rep to discuss Chequers with OP management



Do you have any comments about introducing pre-notification of posts at Anglesey? i.e. You know your post before arrival, to remove the sign on process

- Majority not in favour due to marshal population
- Concern over no shows if implemented

Committee Action:

Feedback to be shared with Chief Marshal for discussion with Clubs.



Please make any additional suggestions as to how to improve the registration process at Anglesey?

- Majority – leave as it is as it works
- Concern over use of café re COVID
- Do something different for Race Of Remembrance e.g. use of Old Pit lane as a drive in solution?

Committee Action:

Feedback to be shared with Chief Marshal for discussion with Clubs , especially re ROR



COVID safety is uppermost with BMMC NW committee. Please provide any suggestions as to how we can maintain high hygiene standards in 2022 and beyond. Note - this information will be shared with clubs etc.

Most common responses:

- Reinstate hand sanitiser provision
- Don't use shop for sign on – drive through solution like Donnington
- Cleanliness of toilets and emptying of bins at Oulton Park is an issue

Committee Action:

Hand Sanitiser – individual responsibility as part of kit

Feedback to be shared with Chief Marshal for discussion with Clubs.

Circuit Rep (M Broadbent has raised with OP Management and has had commitments re improvements)



Please make any additional comments or suggestions to enhance your marshalling experience at Oulton Park and Anglesey

Most common responses:

- Voucher system to replace drinks after race
- Provision of breakfast / voucher
- Reinstate hand sanitiser provision
- 30 min guaranteed lunch break
- Cleanliness of toilets and emptying of bins at Oulton Park is an issue

Committee Action:

Feedback to be shared with Chief Marshal for discussion with Clubs.

Hand Sanitiser – individual responsibility as part of kit

Circuit Rep (M Broadbent has raised with OP Management and has had commitments re improvements)



POST CHIEFS ONLY: Do you have any comments or suggestions about the submission of written reports?

Responses include:

- Return to paper system to give time to write reports
- Improve feedback from Race Control
- An acknowledgment email would be useful so PC knows it's received
- Discussion with course car is useful to explain an incident
- Not everyone has a smartphone
- Signal strength on posts
- Cost of data etc.

Committee Action :

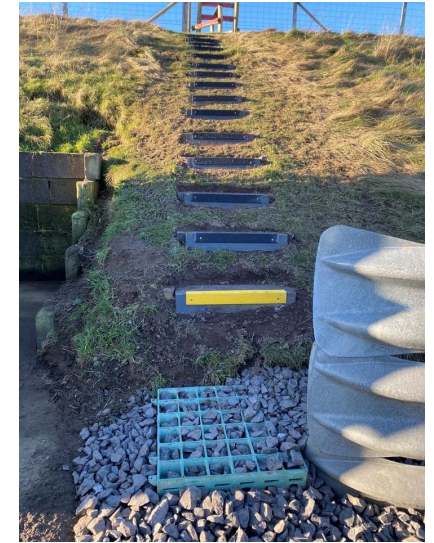
To be discussed in PC training and views fed back to Committee



Circuit Improvements

Mike Broadbent has walked circuit with OP Management and highlighted a number of possible areas for improvement including Weather proofing of boxes , SC and Hazard Board permanent stands etc. These are being drawn up into a plan for budget purposes by OP Management

Replacement of Wooden posts at Old Hall / Avenue / Lakeside, plus improvements to access at Anglesey post 11 / 12



Our feedback matters and is listened to !

Would you be prepared to attend COVID safe face to face training 2022

11. Would you be prepared to attend COVID safe face to face training next year?

[More Details](#)



Is there anything else you would like the BMMC North West committee to become involved with on your behalf?

106 positive responses (i.e. no action for committee)

Comments included:

- *Concerns over competitor and marshal safety due to the growing trend for clerks not to scramble rescue to incidents e.g. GT incident at Shell, Tiedman Trophy incident at Old Hall.*
- *Walkways behind the ARMCO barriers need looking at.*
- *As a Post Chief, I would like to get back to having head sets for radios so we can hear what's going on. There was mention of a mentor programme a couple of years ago but I heard nothing since. I have been marshalling 32 years and was an IO for 13 years. I am happy to mentor any grade and pass on my experience.*
- *Whilst flags stored on post is very welcome, a facility to display SC boards on post would be welcome, especially if lone flagging.*
- *It would be nice if flag holders could be fitted in boxes where we flag from them*
- *Don't forget the old Rally marshals!*
- *It would be great if al the PC boxes at Oulton could be weatherproofed to the standards of those used by weekday marshals (Clay Hill. Hill top as examples)*
- *Making the bank behind the barriers safe to run on as some are dangerous as you could hurt your ankles when you have to move quickly to get to a crashed car as the surface is not level*
- *More visibility of the specialist roles. The club's marketing and recruitment is too focussed towards track duties and therefore it's difficult to promote and fill the specialist duties and that affects team numbers at quite a lot of meetings. We need to show that marshalling is more than just flags, crashes and cars in gravel traps.*





Questions?

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