**MINUTES OF THE SOUTH EAST REGION COMMITTEE MEETING HELD ON WEDNESDAY**

**19 October 2016,**

HAILWOODS Bar & Restaurant, BRANDS HATCH, KENT

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| **Present** |  |
| Neil Stretton  Paul Havell  Martyn Dolton  Plus 25 members | Helen Havell Bryan Degerlund Rosemary Beck  Colin Hicks Lynn Sencicle Andy Bumstead |
| **Apologies** |  |
| Gemma Abbitt | Sean Cooper Dave Eley Richard Sneader |
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1. **Welcome & Introduction**

NS welcomed all to this year’s AGM.

1. **Approve 2015 AGM minutes and matters arising**

Minutes approved, Proposed Matt Dolan, seconded Pete Crane.

Apologies to David Still for his name spelt incorrectly on last year’s minutes.

1. **Chairman and Officers Reports**

**Chairman**

**Positives**

* SE Net Membership has grown to almost 400 within the last year
* Website re-launched in July. Much friendlier website. Although improvements made there are still improvements to be made. Expansions into Kart, Autotests, Rally etc with more information. 61% of members logged on website last year.
* New recruitment officer Rosemary Beck appointed Dec 2015.

**Negatives**

* No SE Members offered nominations for the 2015 marshals’ awards. NS asked for ideas. Awards are not awarded necessarily every year, but it would be nice to do so. Possibility to open voting on the website.
* SE Snetterton representation – because of distance. How do we overcome this?
* SE Website launch delays

**Members’ Secretary**

* Membership figures which are stable for the region.
* Membership total 399 with 31 non renewals.
* New members 48. There has been a greater retention rate for 2016.
* Ladies account for 13.5% or our membership.
* Average age has gone down this year, from 53 to 49

Thanks goes to Mildred Wiltshire for all her efforts with our taster day marshals at Brands Hatch and also our counterparts at Snetterton for their continued support. Also, a huge thanks must go to MSV, and for the donation of prizes which can be won, and also MSV staff for the continued support of all the marshals at MSV circuits.

We want hear from you our members on any issues you have or ways you wish us to improve your membership experience.

**Recruitment Officer**

* 330 new enquires
* 80% from 2 main sources, BMMC Website & BTCC.
* 7% of those have joined.
* 5 Taster Days have been run with 2 still to go.
* 60 attendees so far.

Mildred Wiltshire thanked again for all her efforts.

A question was asked as to why people attend taster days do not join. There is no specific reason. Taster days are fulfilling their purpose in showing what it’s like to be a marshal. There may be a problem with communication from sign up and getting info on taster days. Was mentioned that when speaking to prospective marshals on post they must be told the reality of the life of a marshal.

**Training Officer**

NS announced:

* Richard Sneader stepped down from SE Committee 13/10/2016
* SE Training Officer Vacancy to be advertised on-line by end Nov.
* Full job description to be included in vacancy notice
* Interviews to take place during Nov/Dec
* Appointment of new SE Training Officer to be made by end Jan 2017
* The SE Training Officer appointment will be announced in “Marshal Post”

**Grading Officer**

* Upgrades remain consistent with other years.
* Incident Officer’s low.
* Post Chief & Examining Post chief also low.
* Flag Reinstatements will not appear from next year.
* Encourage people to upgrade.

NS asked Post Chief Alasdair Heads what is good about being a Post Chief. Alasdair answered “Encourage and bring together the marshals on post”. NS encouraged everyone to step up and dispel any fears they may have. It was mentioned that when becoming an Incident Officer you are asked to step up to be a Post Chief straight away, it would be nice to just be an Incident Officer for a while whilst climbing the ladder. Quite often there are not enough Post Chief’s at a meeting so that’s why Incident Officers are asked to step up.

**Newsletter & Website Editor**

Newsletter Positives:

* Scheduled 6 newsletters delivered bimonthly though out the year via mail chimp.
* Members’ contributions (albeit limited)

Newsletter Negatives:

* Disappointing readership rate (<50%)
* Limited members’ contributions
* Predictable content

Website Positives:

* Overhaul stage one complete
* Kept up to date with relevant news
* Most up to date region compared to others nationally

Website Negatives:

* Disappointing logon rate (155 SE members – 39% - had not logged on ytd at 8th Sept)
* No feedback from members

**Regalia Officer**

* Stock held as at October 2016 @ cost price is £183
* Stock sold YTD 2016 @ retail price £56
* Stock sold 2015 @ retail price £233
* All but a few items are sales at Marshals’ training days
* All “dead” stock written off, e.g small T-Shirts
* 2017 “Diamond Jubilee” stock t.b.a

**Volunteering Coordinator**

* To many “false dawns” with the online volunteering system
* Marshals confused and/or not using
* Varying needs from various regions/clubs
* User-unfriendly website?
* Regional Volunteering Coordinators’ Meeting in December 2016 to identify and correct any remaining inconsistencies with the volunteering system.
* Please advise when you are not able to attend.

There was criticism of the system as no tickets being sent for other circuits. Was told at Snetterton by a Chief Marshal not to use it as they only get 2 days’ notice.

NS asked for details to be sent to him, Andy and Bryan via email so that it can be raised at Council National General Meeting.

The system has been so bad that Marshals are not using it.

Send any points for discussion at Regional Volunteering Coordinators’ Meeting in Dec 2016.

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**SE Committee Elections & Re-elections**

Club Rules are that 1/3 of committee members are re-elected at AGM.

**Paul Havell – Regalia Officer**

Proposed by Liam Johnston

Seconded by Alistair Heads

Voted to stay.

**Andy Bumstead – Grading Officer**

Proposed by Peter Crane

Seconded by David Still

Voted to stay.

**Martyn Dolton – Newsletter & Website Officer**

Proposed by Keith Segal

Seconded by David Paul Dray

Voted to stay.

**Appointment ratified**

**Rosemary Beck – Recruitment Officer**

Proposed by Rob McEwan

Seconded by Suzanne Roberts

Voted to stay.

**Guest Speaker**

Stuart Turner gave a colourful and entertaining talk on his life within Motorsport.

**Closing Remarks**

Thanks to MSV for use of the facilities and Staff tonight.

For the committee for attending meetings.

Stuart Turner.

Thanks to all members who attended this year’s AGM.

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|  | Meeting closed at 22.00 |  |